



Getting Started

Lucent offers three tools to configure the PortMaster[®] Office Router:

- The Office Router Setup Wizard for Windows 95 can be used to configure your Office Router to connect your office LAN to the Internet via an ISDN BRI phone line. Lucent recommends that all users use the Setup Wizard for initial configuration; see the instructions below to get started.
- PMconsole[™] for Windows can be used to configure your Office Router to accept dial-up router connections from other office LANs and remote users. This software guides you through configuration using a simple graphic interface. To use PMconsole, see the *PMconsole for Windows Administrator's Guide* shipped with your unit.
- The command line interface can be used to configure your Office Router using a standard terminal emulation software and the console cable. To use the command line interface to configure the Office Router, refer to the *Command Line Administrator's Guide* or to the *PortMaster Configuration Guide*.

Setup Wizard Quick Start Instructions

To get started using the Wizard, complete the following steps:

1. To connect to the Ethernet using the 10BaseT port, set DIP switch 3 on the rear panel to the "up" position. To connect to the Ethernet using the AUI port, set DIP switch 3 to the "down" position.
2. Connect the power cable, 10BaseT Ethernet cable, and RJ-45 ISDN cable into the rear panel jacks of the Office Router. Connect the 10BaseT cable to your network cabling outlet, and the RJ-45 ISDN cable to your ISDN phone jack.
3. Power on the PortMaster Office Router. Confirm that the "System" and "Link" lights on the front panel of the Office Router are solid green. If you are using Office Router model OR-U, ensure that the "NT1" light is blinking slowly.
4. Install the Office Router Setup Wizard using the instructions on the *PortMaster Software CD*.

Once you've completed initial setup using the Office Router Setup Wizard, you may complete configuration using PMconsole or the command line interface. For information about PMconsole, see the *PMconsole for Windows Administrator's Guide*. For information about the command line interface, refer to the *Command Line Administrator's Guide* or to the *PortMaster Configuration Guide*.

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Contacting Lucent Remote Access Technical Support

The PortMaster comes with a 1-year hardware warranty.

For all technical support requests, record your PortMaster ComOS version number and report it to the technical support staff.

New releases and upgrades of PortMaster software are available by anonymous FTP from **<ftp.livingston.com.pub/le/>**.

You can schedule a 1-hour software installation appointment in advance by calling the technical support telephone number listed below. Appointments must be scheduled at least one business day in advance.

For Europe, Middle East, and Africa (EMEA)

Contact the Lucent Remote Access EMEA Support Center Monday through Friday between the hours of 8 a.m. and 8 p.m. (GMT+1), excluding French public holidays.

- By voice, dial +33-4-92-92-48-88.
- By fax, dial +33-4-92-92-48-40.
- By electronic mail (email) send mail to **emeasupport@livingston-ent.fr**

For North America, Latin America, and the Asia Pacific Region

Contact Lucent Remote Access Monday through Friday between the hours of 6 a.m. and 5 p.m. (GMT -8).

- By voice, dial 800-458-9966 within the United States (including Alaska and Hawaii), Canada, and the Caribbean, or +1-510-737-2100 from elsewhere.
- By fax, dial +1-510-737-2110.
- By email, send mail as follows:
- From North America and Latin America to **support@livingston.com**.