



## Programming Instructions for 2120D Hotline Phone

1. Open the 2120D by removing the 5/32" security screw.
2. Connect the 2120D to a telephone line.
3. Lift handset off-hook and verify dial tone is present. Do not hang up.
4. Push and release the Store Button located at the bottom of the internal keypad.
5. Using the 2120D internal keypad, enter the desired "Hot Line" telephone number exactly as it would normally be dialed from the location of the phone. While entering the hotline number, please note that you will continue to hear dial tone and will not hear DTMF touch-tones.
6. Press and release the Store Button again.
7. Press and release the Speed Dial button located on the front cover of the 2120D.
8. Go back on-hook. This completes the programming process.
9. Before closing the 2120D phone, place a test call by going off-hook and pressing the Speed Dial button. Verify that you reach the desired "Hot Line" number that was programmed into the phone.

**IMPORTANT NOTICE: If your phone has been pre-programmed to dial 911, we recommend notifying your local emergency center before performing a Speed Dial test.**

10. Close the 2120D and fasten the 5/32" security screw.