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G-TEL
Enterprises, Inc.

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Owners Manual: CP820 (Wire-line)



Getting started:

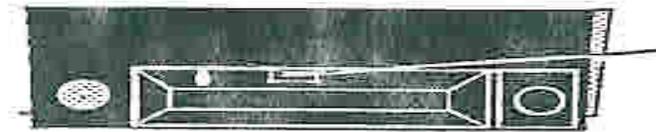
1. Connect the phone's RJ11 phone jack to the local telephone line.
2. Lift hand-set, listen for dial tone, LCD will display "DIAL".
3. Dial desired number.
4. Phone will dial number and display call amount
- 5. Deposit coin(s) once other party answers.**
6. When the available talk time approaches 15 seconds, the phone shall emit a warning tone. This means that you must insert coins to extend the call. The amount needed will be displayed on the right of the display. If no coins are deposited by the time the counter expires, the call will be cut off.

Accessing program mode:

Attention: To enter program mode user must dial the phone number that the CP820 is connected to. This will give a busy signal and will keep the line from disconnecting. Next remove coin box from CP820 and press program button to access program mode.

Press * to scroll through options. Note* cannot go back must hang up to start over.

Press # to make changes.



Program button location

List of setup options that can be changed:

- A) Start call Line type.
- B) Free call code.
- C) Dial type.
- D) Free call numbers.
- E) Rate Bands.
- F) Clear bands.

A) Start call Line type select;

Line is default leave as is.

B) Free call code:

Depress the * key until you reach “FREE CALL MODE” enter 4-digit pin once the code has been entered, the LCD displays “CODE IN

*As the owner of the payphone you are able to place free calls using the owner’s code. Pick up the receiver dial #XXXX (4-digit pin) then dial desired number.

C) Dial type:

DTF: Tone

Rotary: Pulse

D) Free call numbers:

Depress * and LCD displays “Free 1 0000000000” A selected ten digit free number may be entered. The complete number must be entered and cannot start with a 1 after enter press * to go to next option.

***REPEAT** steps for Free 2 and Free 3 NOTE: Existing numbers may be disabled by entering 10 (0’s)

E) Rates and bands:

Depress the * key until you reach “Rates,” To change desired tariff, refer to chart.

CHART IS AT DEFAULT

RATE	Band	Call Type
Free	1	Free calls
50c /untimed	2	Untimed Calls
25c/5min	3	Local Calls
25c/5min	4	Local Calls
25c/5min	5	Toll Calls
25c/5min	6	Toll Calls
50c/5min	7	LD Calls
50c/5min	8	LD Calls
25c/5min	9	Local Calls
50c/5min	10	LD Calls

E) Clear bands:

Depress * till LCD displays “clear bands” depressing # will cause all area codes to be cleared from assigned bands “bands clear” should appear on LCD

*This step is only necessary if you want to input your own area codes, and adjust them to certain bands.

DEFAULT TARIFF RATE SHEET

Zone	TARIFF RATE	REMARK
Local Calls	\$0.25 /5min	Max digits 10
Long distance calls	\$0.50/5min	Max digits 11
Information calls	\$0.50//calls	Max digits 8
Long distance information calls	\$0.50 /call	Max digits 11
Free calls	Free	
Restricted calls	Restriction	
Incoming calls	Free	
Extended local/toll calls	\$0.25/5min	
Additional Spare Bands	\$0.50/5min	

Technical Support

G-TEL Enterprises, Inc. offers technical support via telephone and Internet only. Before trying to contact G-TEL Technical Support, we strongly advise that you read the portion of the manual related to your support needs so that a technician will be able to better assist you. You can reach G-TEL Technical Support via e-mail at support@payphone.com or by phone at 1(800) 884-4835.

Warranty Policy

Warranty Policy

G-TEL Enterprises, Inc. - Payphone.com warrants the CP820 to be free from defects in material and workmanship for a period specified on the product information page found at www.payphone.com. This warranty is extended only to the original purchaser. G-TEL shall, at it's option, either repair or replace such products and parts which are defective within the warranty period. All return shipments are made F.O.B. G-TEL warehouse, to be paid by the telephone owner. There is no warranty on products that have been modified, adjusted, vandalized, neglected, abused, or improperly operated or maintained. G-TEL's liability under this warranty or any other warranty whether expressed or implied in law or fact shall be limited to the repair or replacement of defective material and or workmanship, and in no event shall G-TEL be liable for consequential or indirect damages, including freight or charges of any kind.

Disclaimer

G-TEL coin phones have dual functions, as a regular phone and coin phone. Responsibility of type of use, rates and related regulations will be at the sole discretion of the telephone owner, including and federal, state, or local regulations. NOTE: If a phone must be sent in for repair, please include a note with your name, company name, complete address, contact phone number and a full description of the service problem.

Returns

All returns must be made within 30 days of purchase and is subject to a 25% restocking fee.