

Powerful New
Experience with
Voice Dialing!



syspine™

Syspine IP Phone 310

A Microsoft® Response Point™ Phone System

Quick Setup Guide

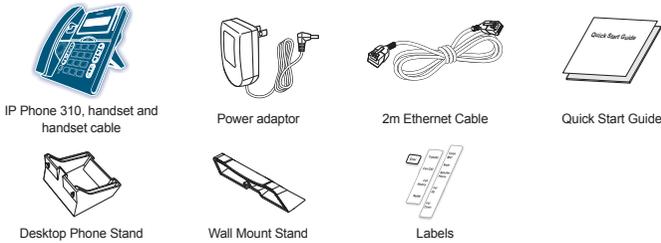
Wherever Business Grows

IMPORTANT NOTICE: PLEASE READ CAREFULLY

- **Power, network or telephone service outages:** If there is an outage, disruption, or other degradation of the power, network or telephone services at your location, Response Point will not work.
- **How to dial 911:** Please inform all of your employees, visitors, and Response Point users that they can either dial 911 or 9-911 to access 911 emergency services.
- **Maintain an alternative means of calling 911:** You should maintain a backup means of calling 911 emergency services (for example, by using a phone plugged into a standard telephone line or a cell phone) in case of a power failure, telephone service outage, or other problem that may inhibit you from using Response Point.
- **811 feature:** By dialing 811, you can call back the last phone that was used to dial 911. This information will be stored for only **24-48 hours** after 911 is dialed. **NOTE:** this feature may not work if the phone has not been registered with the Response Point base unit by your system administrator.
- **911 location obligations that may apply to certain owners of Response Point:** Your telephone company may be required under applicable law to provide a telephone number and address associated with that telephone number to emergency services when a caller dials 911. Please note that certain U.S. (state and/or federal) and foreign laws may require the owner of a **multi-line telephone system (MLTS)**, such as Response Point, to provide emergency services with the physical location/address of the **phone** that was used to call 911, in addition to the caller telephone number. Compliance with such MLTS laws is your responsibility as the owner of Response Point. Response Point does not provide to emergency services the physical location/address of a **phone** that is used to call 911.

Important: The Syspine IP Phone 310 is designed specifically to work in conjunction with the Syspine Digital Operator System A50.

Package Contents



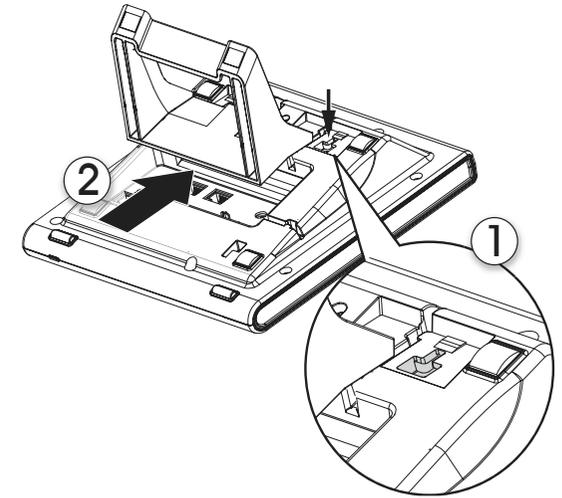
NOTE: If any items are missing or damaged, contact the dealer immediately.

Hardware Setup

The section that follows describes how to install the Syspine IP Phone 310.

1 Locating the IP Phone 310 Desktop Installation

1. Insert the two locating tabs into the sockets as shown.

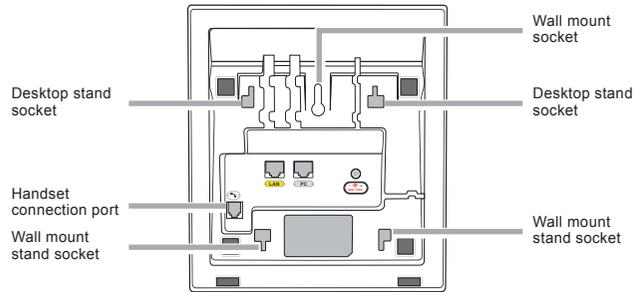


2. Push the stand toward the top of the IP Phone 310 until it clicks into place.

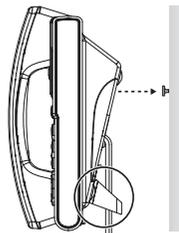
Wall Mount Installation

For installation ease, use the following illustrations to correctly wall mount the Syspine IP Phone 310.

NOTE: The handset hook is supplied in the upright position, suitable for desktop or wall mounting. If the phone is installed on a desktop without the stand, remove the hook and install it point down.

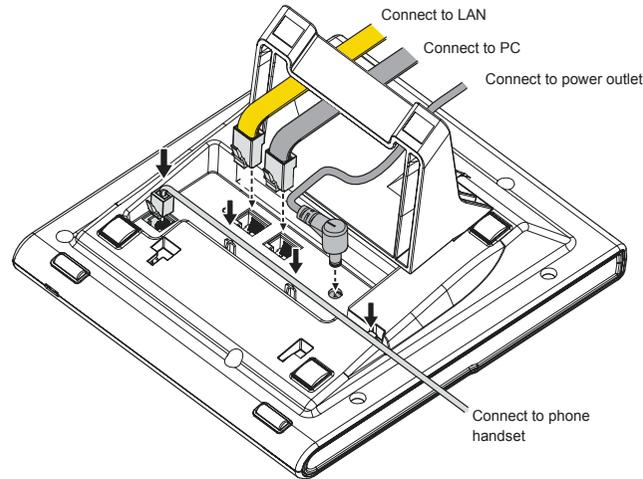


1. Insert the two stand locating tabs in to the sockets on the phone.
2. Push the stand toward the bottom of the IP Phone 310 to until it clicks into place.
3. Locate a clean, even wall space with adequate room for cabling.
4. Drill a hole and insert a suitable wall-fixing plug.
5. Insert a suitable screw and tighten until approximately 5 mm (0.2 inch) is visible.
6. Align the wall-mounting slot on the underside of the IP Phone 310 with the screw.
7. Place the IP Phone 310 on the wall and pull down to locate the screw securely.



2 Basic connections

Locate the rear view of the IP Phone 310 and make all the necessary connections as follows.

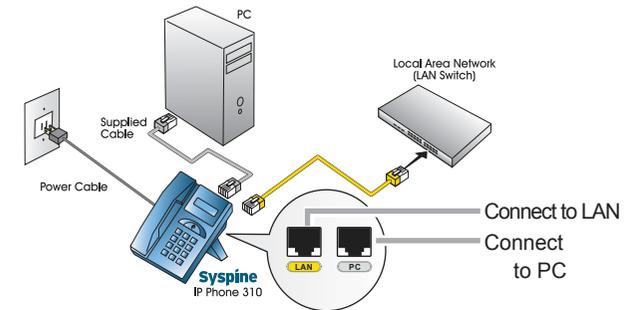


3 Connecting the IP Phone 310

The IP Phone 310 supports daisy-chain connection for limited port access, eliminating the need for extra Ethernet cables.

If port access is not a consideration and a daisy chain connection is not required, attach the IP Phone 310 directly to the LAN switch with the supplied cable. Otherwise, perform the following steps to connect the IP Phones as part of a daisy-chain:

1. Disconnect the LAN cable from the PC and plug it into the LAN port on the IP Phone 310.
2. Using the supplied Ethernet cable, connect the PC port on the IP Phone 310 to the LAN port on the PC.
3. Using the supplied power cables for each phone, connect the IP Phones to a power source.
4. Record the IP address for each phone as displayed on the LCD screen.

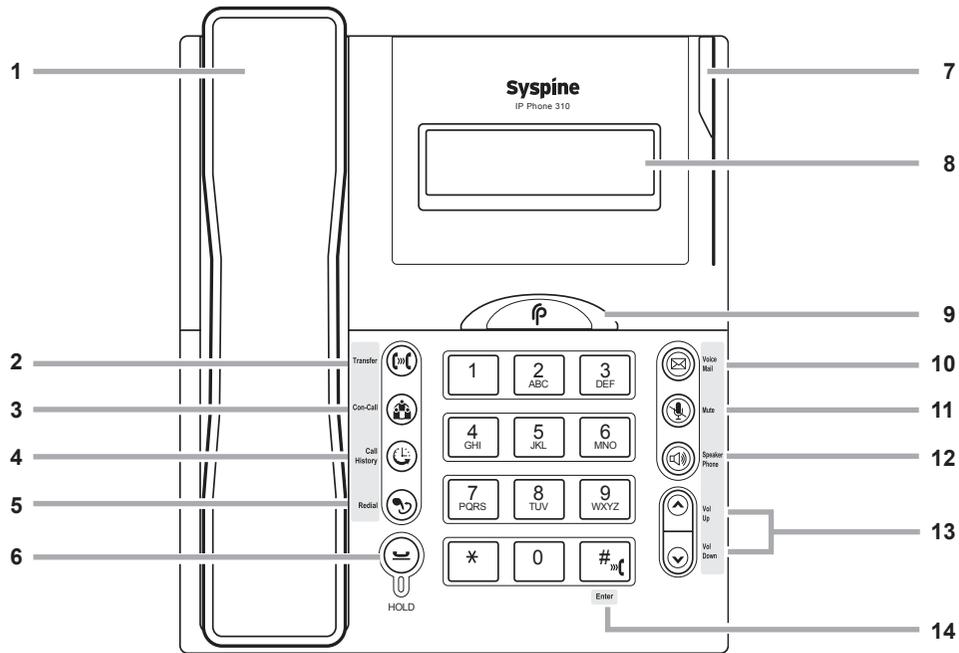


NOTE: If the IP address is not displayed, enter **#*47# (#*IP#)** on the keypad to display the IP address.

NOTE: If the IP Phone 310 is connected through a PoE device, it is not necessary to connect the power adapter.

Tour of the IP Phone 310

1 About the IP Phone 310



NOTE: For ease of use, place the labels as shown in the preceding image.

Item	Label	Description
1	Handset	High quality telephone handset
2	Transfer	Transfers the current call
3	Conference	Start Conference call
4	Call History	Display call history menu
5	Redial	Dial last number entered
6	Hold	Place caller on hold
7	Call Indicator	Flashes to indicate incoming calls
8	LCD Screen	2 x 16 character LCD display
9	Response Point	Response Point button for voice dialing or voice activated commands
10	Voicemail	Retrieve Voicemail
11	Mute	Turn Mute on or off during Handsfree or Handset calling
12	Hands Free	Place or answer a call without the use of the handset
13	Volume and Menu Navigation	Move up and down through menu options and adjust ringer volume. Increase or decrease volume while phone is in use.
14	Dial / Enter	Press to dial manually entered phone numbers

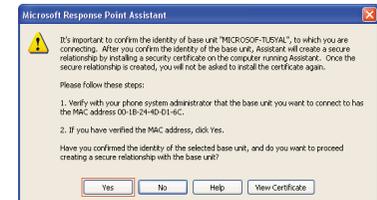
2 Phone Operation

Label	Description
Answer Call	Pick up the handset to answer or press to use Handsfree mode.
Reject Call	Press to reject call.
Number Dial	Enter the desired number on the keypad and press to confirm (press to correct mistakes).
Voice Dial	Press and say the name of the contact to call.
Call Park	During a call, press to park the call. The system assigns the call a number and says Call <parked call number> parked.
Call Retrieve	Press and say Retrieve call <parked call number>.
Call Transfer	<ul style="list-style-type: none"> Press to park the call, then say Transfer call <parked call number>, and the name of the contact to call (for example: Transfer call 1 John Smith.) OR Press + ext number + .
Call Hold	During a call, press to hold the call. Press again to retrieve the call.
3 Way Conference	During a call with the 1 st party, press to hold the 1st party and get the dial tone, dial the 2nd party and press again to start the conference.
Redial	Press to redial the last number.
Mute	Press to turn Mute on or off during Handsfree or Handset calling
Call History	<p>Press to access the following call history options:</p> <ol style="list-style-type: none"> 1. Missed Calls 2. Received Calls 3. Dialed Numbers 4. Erase Records <p>5. Press to access next item.</p> <p>6. Press to confirm the item.</p> <p>7. Press to go back one level.</p>
Voicemail	<p>Press .</p> <ul style="list-style-type: none"> The Automated Receptionist says Welcome to voice mail, please enter your password. The default password is 9999. Press 1 to listen to the new message or follow the prompts for more options.
Check IP address	Press #*47 (IP) # to display the phone IP address.

3 Logging on to the Response Point Assistant

After the installing the software, perform the following steps to log in to the Assistant:

- To launch the Microsoft Response Point Assistant, go to **Start -> All Programs -> Microsoft Response Point Assistant**. The log in screen displays.
- Enter the user extension number and the default password **9999**. The DOS-A50 is automatically detected.
- Click **Log On**.
In the first instance of logging on to the **Assistant**, a security certificate must be installed to create a secure connection. The following screen displays. Compare the MAC address on screen with the MAC address attached to the DOS-A50.
- Ensure the MAC addresses are identical. Click **Yes** to continue. A reminder to change the default password screen displays.
- Click **OK** to complete login.



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