

# Product Bulletin

**Download File Release: DD883000.330**

**Application: Protel's 8000 Chassis**

**Release Date: 10/9/00**

**Previous Version: DD8822.00.000**

THE DOWNLOAD FILES AND DOCUMENTATION ARE FURNISHED TO YOU "AS IS" WITHOUT WARRANTY OF ANY KIND. PROTEL DOES NOT WARRANT THAT THE DOWNLOAD FILES OR THE ACCOMPANYING DOCUMENTATION WILL MEET YOUR REQUIREMENTS OR THAT THE OPERATION OF THE DOWNLOAD FILES WILL BE UNINTERRUPTED OR ERROR FREE. PROTEL DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE DOWNLOAD FILES AND ACCOMPANYING DOCUMENTATION, INCLUDING, BUT NOT LIMITED TO, ANY OR ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

#### LIMITATION OF LIABILITY

THE DOWNLOAD FILES AND ACCOMPANYING DOCUMENTATION ARE FURNISHED TO YOU FOR USE AT YOUR OWN RISK. PROTEL WILL NOT BE LIABLE AND YOU WILL HAVE NO REMEDY FOR DAMAGES FOR ANY CLAIM OF ANY KIND WHATSOEVER CONCERNING YOUR USE OF THE DOWNLOAD FILES OR THE ACCOMPANYING DOCUMENTATION, REGARDLESS OF LEGAL THEORY, AND WHETHER ARISING IN TORT OR CONTRACT. IN NO EVENT WILL PROTEL BE LIABLE TO YOU FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, COMPENSATION, REIMBURSEMENT OR DAMAGES ON ACCOUNT OF THE LOSS OF PRESENT OR PROSPECTIVE PROFITS, LOSS OF DATA, OR FOR ANY OTHER REASON WHATSOEVER.

#### **"Please Wait" Prompt**

Modifications have been made to allow the phone to provide a "Please Wait" prompt during call routing. The "Please Wait" prompt will be sounded whenever there is a delay programmed in the route. Previously, the "Please Wait" prompt would only be sounded when a tone detect / time-out was programmed in the route.

#### **Routing of 0- Calls**

Modifications have been implemented to allow the routing of 0- calls regardless of the setting of the "Enable Forced Price Quoting" option. Previously, if the "Enable Forced Price Quoting" option was set to 'YES', the phone would ignore the programmed route for 0- calls.

#### **Toll Free Call Dial Correction**

If a user dials 800, 888, 877, 866, or 855-XXX-XXXX without using the '1' prefix, the phone will automatically add the '1' in front of the number. Previously, the phone would allow the number to be

dialed to the line as entered by the user. In some cases, the central office would recognize the first 7 digits as a valid number (i.e. 855-XXXX) and process the call incorrectly.

### **Voice Error Message**

Error 63 has been added to the table of voice error messages. Error 63 will be sounded in the handset if the phone has timed out after detecting a SIT (Special Information Tone) from the central office.

### **Wink Detect**

Improvements have been made to the wink detection routines to prevent false tripping when loop reversal answer supervision is supplied on the telephone line. Previously, the phone may have reacted to a loop reversal as a wink signal, even if the phone was programmed for normal answer supervision.

### **Voice Prompts**

Modifications to the download file have been implemented to prevent the voice prompts from sounding garbled. Previously, the voice prompts may have been scrambled when a new download file is sent to a phone that has an older revision EPROM.

### **Volume Adjust**

The # key may be used for volume adjust during call set-up if Speed Dial option 1B1 is ON (\*0 - \*9 selected). Previously, the addition of the flexible speed dial options restricted use of the # key during call set-up regardless of the setting of option 1B1 (OFF: #0 - #9 or ON: \*0 - \*9). Refer to firmware product bulletin DD882200.000 for details about the flexible speed dial option.

### **Incoming Calls**

When operating on a coin line, during the drug restrict window the phone will restrict incoming calls immediately. Previously, there may have been an 8-second delay before the phone would restrict incoming calls during the drug restrict window.

© 2000 Protel,® Inc.

4150 KIDRON ROAD · LAKELAND · FLORIDA 33811 · PHONE: 863.644.5558 · FAX: 863.646.5855 [www.protelinc.com](http://www.protelinc.com)