

[Close](#)[Print](#)**Software Release: ExpressNet III® Version 1.44 (Bulletin #3)****Release Date: 6-23-98****Previous Version: ExpressNet III® Version 1.40**

This new release of software includes the features and enhancements listed below.

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## REPORTS

### Recording "Number Of Days No Coin"

The method used to calculate the "Number of Days No Coin" value in the *Trouble Report* has been modified to provide more accurate information. The "Number of Days No Coin" value is now calculated from the coin communications information gathered during the time frame specified when the report parameters are configured. Previously, the value used for the "Number of Days No Coin" may have been calculated by using coin communications information gathered outside of the defined report time frame.

### Trouble Tickets

The Trouble Ticket Report now prints each individual trouble ticket on separate page. This allows for each trouble ticket to be processed independently. Previously, the Trouble Ticket Report printed multiple tickets on a single page.

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## GENERAL OPERATION

### DOS File Names

The ExpressNet III® program now accepts all valid characters wherever a DOS file name is entered (DOS file names are used when importing or exporting data.). Previously, the program may not have accepted all valid DOS characters.

### Alpha/Numeric Characters

The feature that allows alpha/numeric characters to be used in the "group" and "ledger" fields in the site record has been restored. Previously, ExpressNet III® version 1.40 allowed only alpha characters while earlier versions of the program allowed both alpha and numeric characters.

### User Name & Password

ExpressNet III® can now be set up to not require a User Name and Password when the program starts. This option can be found in the System Parameters section of the System Utilities. To enable this feature, set the option labeled "Disable passwords to enter program" to "Y" (YES).

### Year 2000 Compliance

The program has been modified for year 2000 compliance. The year is now presented as four digits. Previously, only the last two digits of the year were provided.

### Parameter Download

The computer now forces a parameter download whenever a download file is updated in the phone.

This insures that all new features are properly configured in the phone. Previously, the computer would not force a parameter download when a download file was updated.

### **Modem Setup**

Modifications to the 300 baud dial string will now be sent to the modem. Previously, the 300 baud dial string was not sent to the modem.

### **Group Numbers**

The capacity for unique group numbers has been increased to 20,000. This provides increased flexibility for grouping payphones. Previously, the number of unique group numbers was limited to less than 3000.

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## **PERMISSIONS**

### **User Access Privileges**

A new user access level (Level 1A) has been added to the ExpressNet III® program. This access level grants full permissions to the user with one minor exception. Changes to the Cost Records and Options Records cannot be saved by a user that is assigned "Level 1A" access permissions. Users are assigned access permissions in the Password Maintenance area of the System Utilities section of ExpressNet III®.

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## **POLLING**

### **PBX Access Codes**

Assignment of local and long distance PBX access codes have been modified. The access codes to be used are specified in the modem setup section of the ExpressNet III® program. The number specified for the local PBX access code is used when a site's dial pattern is configured for seven digit or ten digit dialing (This information is programmed in the site record.) The number specified for the long distance PBX access code is used when a site's dial pattern has been configured for 1+7 or 1+10 digit dialing. Previously, the local PBX access code applied only to sites configured for 7-digit dialing and the long distance PBX access code applied to sites configured for 1+7, 10-digit, and 1+10 digit dialing.

The number of digits allowed for PBX access codes has been increased to 11 digits. This allows 101XXXX format access codes to be programmed for local and long distance polling. Additionally, the PBX access code fields will now allow all valid DTMF characters (0 - 9, \*, #, A, B, C, and D). The PBX access codes can be modified from the Modem Setup screen. Previously, only up to 5 numeric digits were allowed for programming local and long distance PBX codes.

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## **DISPLAY PROMPTS**

### **Programmable Messages**

ExpressNet III® can now be set up to program the Sentinel Series 9800 phone with two types display messages.

#### **Off-Hook Message**

The off-hook message is displayed to the user when the phone first comes off-hook. This message is displayed for approximately 1 1/2 to 2 seconds.

#### **Scrolling Message**

The scrolling message is displayed after the destination number is pulsed to the line. This message

can be up to 80 characters in length, including spaces, and will scroll continuously as long as the phone is off-hook.

### Programming the downloadable messages

- a. Select the following keys beginning from the main screen of the ExpressNet III® program: [2] **Call Costing Records Menu**
- b. Use the arrow keys to highlight the costing record to be modified and press [ENTER].
- c. Use the arrow keys to highlight the record type DA/DD and press [ENTER].
- d. Press [5] **Edit Routes**.
- e. Press [F7] **Edit Messages**.
- f. Enter the text for the programmable messages in positions 1-12 under the column labeled "Select-a-Carrier". The format for entering the message(s) is as follows.

### Off-Hook Messages

Lines one and two are used for the "off-hook" message. This message does not scroll and must be centered by the computer operator for the correct display. Up to 40 characters may be used (20 characters per line).

### Scrolling Messages

Lines 3 - 6 are used for the English language scrolling message. Lines 7 - 12 are used for the Spanish language scrolling message. The Spanish message is invoked when a customer presses the "language" button on the faceplate of the phone.

- Scrolling messages are displayed after call cut-through occurs.

Keep the following points in mind when programming scrolling messages.

- Up to 20 characters may be entered for each line (up four lines per message can be programmed).
- Word wrap characteristics apply when programming the scrolling message. Be sure to use a "space" after the last letter of a word if the letter falls on the 20th space of the line. In other words, lines 3, 4, 5, & 6 should be looked at as if they were one continuous line and not four separate lines.

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