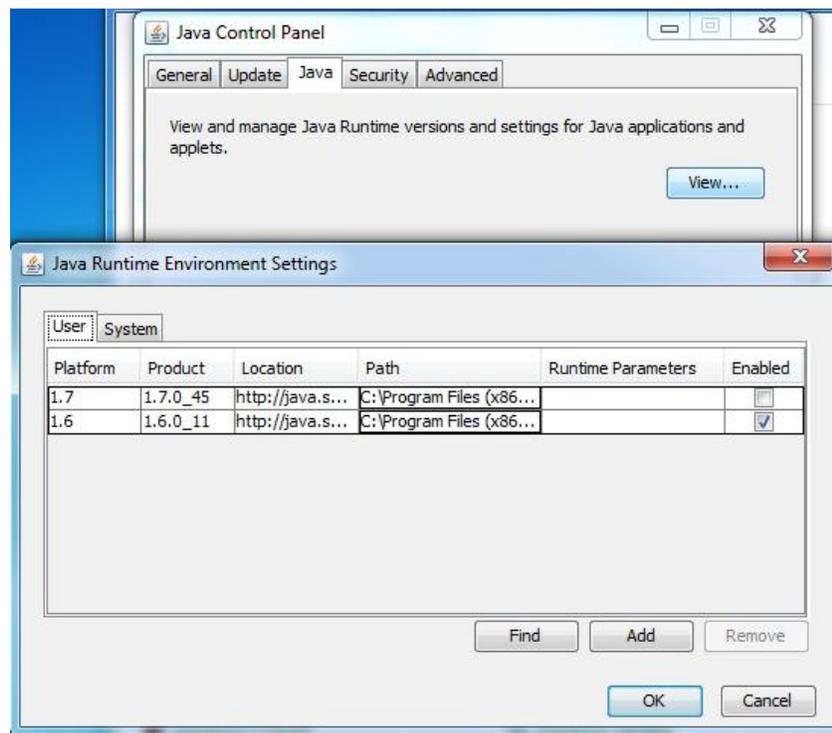


MultiVOIP Web Configuration on Windows 7

Recent updates of the Java Run Time Environment have incompatibility problems with the MultiVOIP's Java based web menus. The previous Java Run Time version 6 update 11 or earlier must be used to configure the MultiVOIP. This documents explains how to have Java Run Time version 6 update 11 installed along with your latest java updates, and how to temporarily switch Windows 7 to use the Java Run Time version 6 update 11 when configuration of the MultiVOIP is needed.

Please follow the steps below to enable your PC to configure the MultiVOIP through a web browser:

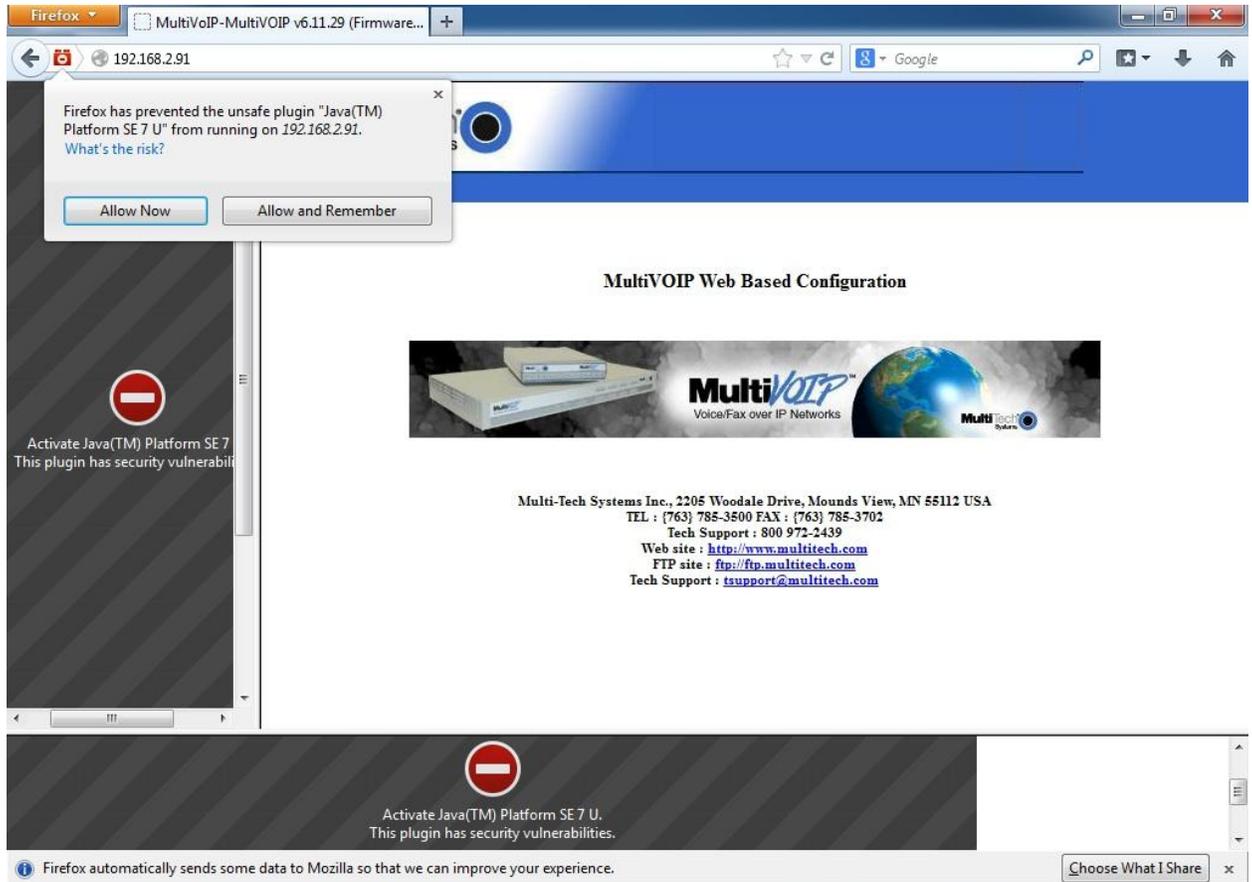
1. Make sure that Java Run Time version 6 update 11 or earlier is installed on your PC. This can be found on our ftp site at <ftp://ftp.multitech.com/multivoip/java/>.
2. When you need to configure the MultiVOIP, go to the Control Panel and open the Java configuration. Select the Java tab and click the View button. This will bring up another window which will list all of the Java versions installed on your PC. Make sure product 1.6.0_11 is enabled and then disable all Java versions above that. Click Ok when done.



3. While still in the Java configuration, select the Security tab. Slide the Security bar down to Medium and click the OK button.



4. Open your web browser and in the address bar enter the IP address of the MultiVOIP. Depending on your browser you may see some warning messages about outdated Java version. Firefox will display the warnings below. Click on the red circle and when the popup menu appears select “Allow Now” or “Allow and Remember”.



5. You will then likely be prompted with “Do you want to run this application?”, click on the Run button.



6. After this, each new menu you click on will prompt you with another warning dialog to choose which Java to run with this application. Select “Allow this application to run with the requested version (1.6.0.11)” and click Continue. The MultiVOIP menu options should now work.



7. After you're done configuring the MultiVOIP, you can re-enable the newer Java versions and set the Java security back to High by reversing steps 2 and 3.