

Aeris Modem Activation Customer Notice

Thank you for purchasing a Multi-Tech wireless modem.

Before you can begin to use your new modem, you will have to do the following:

- Contact Aeris at 1-888-GO-AERIS to obtain an account.
- Provide the agent with each modem's 8-character ESN number that is printed next to the barcode on the modem.
- You may be asked to provide the modem's model number. This number allows the carrier to verify this modem as one of its approved models. **Important:** If asked, give the Multi-Tech model number that is located on the modem's label. Examples: MTSMC-C, MTMMC-C and MTCBA-C. Do not give your products or devices name and number.
- Aeris will give you two numbers for each modem. Record these numbers – they are needed in order to use your modem.
An **MDN** Number – Your 10-digit phone number. Also called a MIN number.
An **MSL** Number – Your 6-digit lock code. Also called a Service Programming Code (SPC).
- Activate your modem by entering a series of AT commands.

Step	AT Command	Modem Response	Comment
1.	AT+WSPC=1,000000	OK	Enter SPC
2.	AT+WMDN=XXXXXXXXXX	OK	Enter MDN
3.	AT+WCMT=1	OK	Commit the value

Wait for restart

4.	AT\$QCMIPP=0	OK	Change to Profile 0
5.	AT\$QCMIEP=1	OK	Enable Profile 0
6.	AT\$QCMIPNAI=XXXXXXXXXX@aerismdms.net,1	OK	Enter NAI for Profile 0
7.	AT\$QCMIPP=1	OK	Change to Profile 1
8.	AT\$QCMIEP=1	OK	Enable Profile 1
9.	AT\$QCMIPNAI=XXXXXXXXXX@aerisps.net,1	OK	Enter NAI for Profile 1

XXXXXXXXXX represents the 10-digit MDN Number

The modem should now be ready to originate and answer calls.

Questions? Contact

Technical Support at 800-972-2439 or 763-717-5863.

