Modem Activation Customer Notice

Thank you for purchasing a Multi-Tech wireless modem. Each enclosed modem has been pre-configured to operate on the Verizon Wireless network. However, before you can begin to use the modem, you will need to set up a wireless data account with Verizon Wireless. Then, follow the activation procedures below.

Verizon Wireless Account Set Up and Activation Process

Follow these steps to set up a wireless account:

• Contact Verizon Wireless to obtain an account.

• Provide the Verizon Wireless agent with the modem's ESN number printed next to the bar code on the modem.

• You may be asked to provide the modem's model number. This number allows the carrier to verify this modem as one of its approved models. **Important:** If asked for this number, give the Multi-Tech Systems model number. Examples of Multi-Tech model numbers: MTCBA-xx, MTSMC, and MTMMC.

• Verizon Wireless will give you a 10-digit phone number for each modem (the MDN). Record this number — it is needed in order to use your modem.

• Once you have your Verizon Wireless account, activate the modem by entering the AT commands as follows:

AT Command	Modem Response	Comment
1. AT+WSPC=1,000000<cr>	OK	Enter the programming code
2. AT+WMDN=nnnnnnnnnn<cr>	OK	"n"s represent your phone number (MDN)
3. AT+WCMT=1<cr>	OK	Modem commits the changes to memory

Wait for 10 seconds before issuing next command.

4. ATD*22899; <cr>	+WOT1: "Programming in Process" +WOTS: "SPL unlocked" +WOTP: "PRL download OK" +WOTM: "MDM download OK" +WOTC: "Commit successful" +WOT2: "Programming successful"	Perform over-the-air provisioning

Your modem should now be ready for use.

Note: The voice function has been disabled on Multi-Tech wireless modems that operate on a Verizon Wireless network.

Contacting Multi-Tech Systems

If you have any questions or problems, contact Technical Support at Multi-Tech Systems at 800-972-2439 or 763-717-5863.