

Telit USB Driver Installer User Guide

1VV0301164 Rev.7 – 2016-07-22



APPLICABILITY TABLE

PRODUCT
ATOP 3.5G
CE910 Series
DE910 Series
GE910 Series
HE910 Series
HE920 Series
LE866 Series
LE910 Series
LE910 V2 Series
LE920 Series
LE920A4 Series
LE922A6 Series
LE940A6 Series
LE940B6 Series
UE910 Series
UL865 Series

SW Version

1.04.0011

UF.00.05



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1. Introduction

1.1. Scope

Scope of this document is to give an overview of Telit Windows USB Driver Installer.

1.2. Audience

This document is intended for users of Telit modems with Windows operating system.

1.3. Contact Information, Support

For general contact, technical support, to report documentation errors and to order manuals, contact Telit Technical Support Center (TTSC) at:

TS-EMEA@telit.com
TS-NORTHAMERICA@telit.com
TS-LATINAMERICA@telit.com
TS-APAC@telit.com

Alternatively, use:

<http://www.telit.com/en/products/technical-support-center/contact.php>

For detailed information about where you can buy the Telit modules or for recommendations on accessories and components visit:

<http://www.telit.com>

To register for product news and announcements or for product questions contact Telit Technical Support Center (TTSC).

Our aim is to make this guide as helpful as possible. Keep us informed of your comments and suggestions for improvements.

Telit appreciates feedback from the users of our information.

1.4. Document Organization

This document contains the following chapters:

[Chapter 1: “Introduction”](#) provides a scope for this document, target audience, contact and support information, and text conventions.

[Chapter 2: “Telit USB Driver Installer”](#) gives an overview of the installer.

[Chapter 3: “Supported Modems by Product IDs”](#) shows the products supported by the installer.



[Chapter 4: “Document History”](#).

1.5. Text Conventions



Danger – This information MUST be followed or catastrophic equipment failure or bodily injury may occur.



Caution or Warning – Alerts the user to important points about integrating the module, if these points are not followed, the module and end user equipment may fail or malfunction.



Tip or Information – Provides advice and suggestions that may be useful when integrating the module.

All dates are in ISO 8601 format, i.e. YYYY-MM-DD.

1.6. Related Documents

- AT Commands User Guide of the modem in use



2. Telit USB Driver Installer

2.1. Scope of the installer

This installer is targeted to users who need Windows drivers for Telit modems.

The following Windows versions are supported:

- Windows 10, both 32 and 64 bits
- Windows 8.x, both 32 and 64 bits
- Windows 7, both 32 and 64 bits
- Windows Vista, 32 bit



All old installation of Telit drivers identified by the label U8.00.0x should be removed before using Telit USB Driver installer.

2.2. How to use the installer

According to the platform architecture in use, 32 or 64 bits, choose one of the following files:

- TelitModulesDriver_x86.msi (32 bits)
- TelitModulesDriver_x64.msi (64 bits)

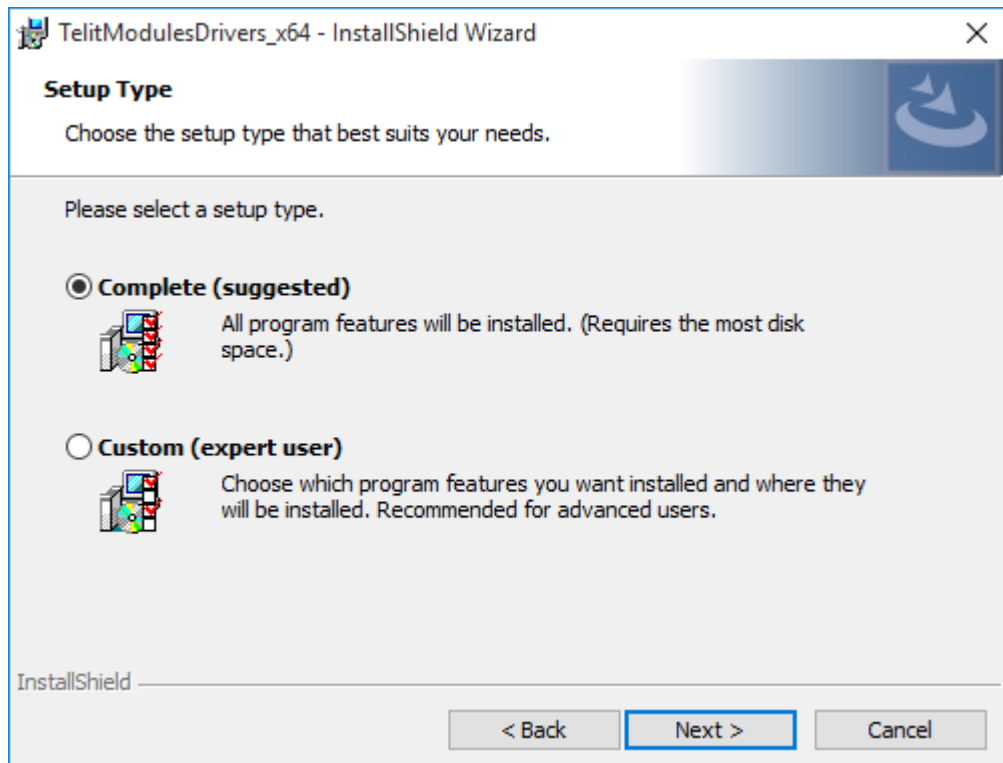


It is suggested to unplug any Telit modem before starting the installer.



After the welcome interface, the following installation choices are available:

- Complete: all the drivers for the chosen modem are installed.
- Custom: the user can choose which driver should be installed.



Unless there is a specific requirement to choose Custom installation choice, Complete installation is suggested.

Click the Next button to start the installation.

2.3. ATOP 3.5G modules

When using an ATOP 3.5G module, two ports in Device Manager will show the yellow bang, since no driver is available for these ports.

2.4. Modules with network interface

Some Telit modules present a network interface that can be used for creating a data connection.



It is possible that, when the data connection is up, this network interface generates a conflict with other network interfaces already available in the operating system.

Windows network configuration should be managed in order to have all the network interfaces properly working.

2.5. Selective Suspend

Some Telit modules families support Selective Suspend in Windows only with specific USB compositions, identified by the Product ID (PID).

Please consider the following table and paragraphs:

Group	Modems
1	GE/HE/UE910, LE910 V2, UL865
2	CE/DE/LE910, HE/LE920

2.5.1. Telit modems listed in group 1

Selective suspend feature is supported for the following PIDs:

- 0x0024
- 0x0025
- 0x0033 (except Windows 8.x and Windows 10)
- 0x0037 (except Windows 8.x and Windows 10)

To enable/disable Selective Suspend identify the current PID and search the following path:

HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet

for the key SelectiveSuspendMode.

The possible values are:

- 0: disable SS
- 3: enable SS





Please note: if more than one modem has been plugged to the operating system, the registry will have more than one entry. Choose the right one according to the information found in Windows Device Manager for the current modem.

2.5.2. Telit modems listed in group 2

All Telit modems listed in group 2 support Selective Suspend: however with some old firmware releases this feature does not work properly.



Make sure to use the latest firmware available.

By default Selective Suspend is disabled on the operating system side.

To enable this feature modify the following registry key:

```
HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\services\telitusbser\QC  
DriverPowerManagementEnabled
```

according to the following values:

- 0 (disable SS)
- 1 (enable SS)



3. Supported modems by Product IDs

3.1. List of PIDs

Following a list of supported Product IDs according to the operating system version.

When the composition supports more than one setting or a native Inbox driver is used, it is indicated the name of the supported device.

Inbox drivers are not installed by Telit installer, but belong natively to the operating system.

For details on the composition please refer to the AT Commands User Guide of the modem in use.



An X in the cell means that the composition is currently not supported.

Product ID	Vista	7	8.x / 10
0x0020	✓	✓	✓
0x0021	✓	✓	✓
0x0022	✓	✓	✓
0x0023	✓	✓	✓
0x0024	✓	✓	✓
0x0025	✓	✓	✓
0x0032	NCM	Telit MBIM	Inbox MBIM
0x0033	NCM	Telit MBIM	X
0x0035	✓	✓	✓
0x0036	✓	✓	✓
0x0037	✓	✓	✓
0x0100	✓	✓	✓
0x1000	✓	✓	✓
0x1001	✓	✓	✓
0x1002	✓	✓	✓
0x1003	✓	✓	✓
0x1004	✓	✓	✓
0x1005	✓	✓	✓
0x1006	✓	✓	✓
0x1010	✓	✓	✓
0x1011	✓	✓	✓
0x1012	✓	✓	✓
0x1013	✓	✓	✓



0x1014	✓	✓	✓
0x1015	✓	✓	✓
0x1017	✓	✓	✓
0x1018	✓	✓	✓
0x1019	✓	✓	✓
0x101B	X	X	Inbox MBIM
0x1040	✓	✓	✓
0x1041	X	X	Inbox MBIM
0x1042	X	Inbox RNDIS	Inbox RNDIS
0x1044	X	X	Inbox MBIM
0x1045	X	Inbox RNDIS	Inbox RNDIS
0x1200	✓	✓	✓
0x1201	✓	✓	✓
0x1203	X	Inbox RNDIS	Inbox RNDIS
0x1204	X	X	Inbox MBIM
0x1205	X	X	Inbox MBIM
0x1207	✓	✓	✓
0x1208	✓	✓	✓
0x1212	✓	✓	✓
0x1400	✓	✓	✓
0x1401	✓	✓	✓
0x2300	✓	✓	✓



4. Document History

Revision	Date	Changes
0	2015-01-30	<ul style="list-style-type: none"> First issue: Added support for LE910 V2 Series
1	2015-04-24	<ul style="list-style-type: none"> Added support for Windows 10
2	2015-07-28	<ul style="list-style-type: none"> Added new PID for MBIM port, only for Windows 8 and newer OS Added LE866 support and new information about installer procedure Added new info point for modules with network interface
3	2015-10-02	<ul style="list-style-type: none"> Document rearrangement
4	2016-01-18	<ul style="list-style-type: none"> Added LE910 V2 Series new PIDs support
5	2016-03-01	<ul style="list-style-type: none"> Added LE922A6 Series new PID support
6	2016-05-03	<ul style="list-style-type: none"> Removed Dialog Select Telit Modules
7	2016-07-19	<ul style="list-style-type: none"> Added LE922A6-A1, LE940A6, LE940B6 support and new pid for LE910

